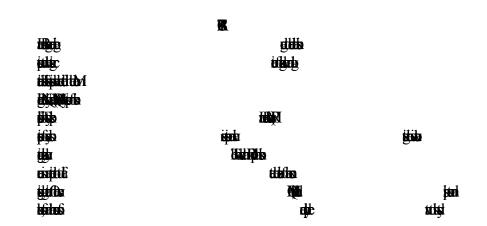
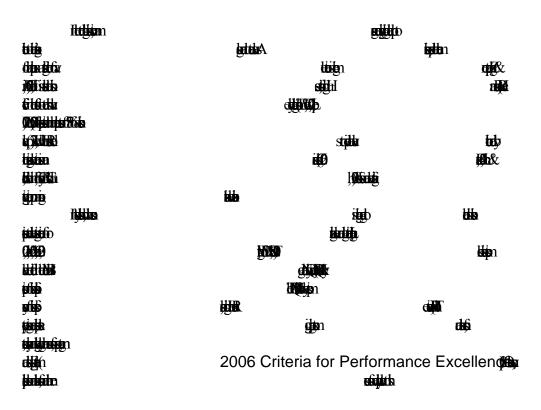
The Significance of the Malcolm Baldrige National Quality Award (MBNQA) as Key Competencies for Human Resource Business Professionals

Catherine E. Giunta, Ph.D, Seton Hill University Jean Gordon, Ph.D., Capella University Michael Williams, Ph.D., Capella University



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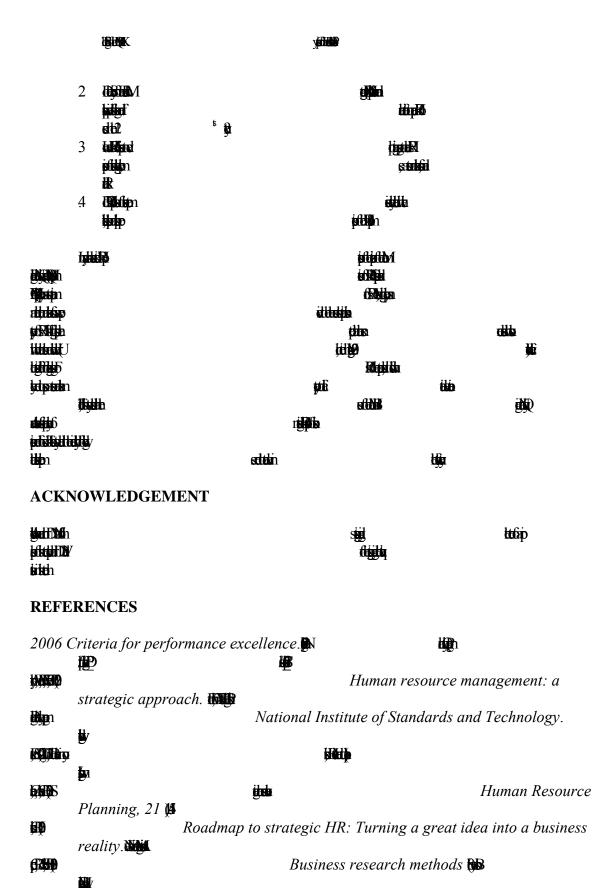
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